

Appendix:

Further information about 144 Boughton Green Road, Kingsthorpe, Northampton.

Richardson Care

Service User Focus of facility

This is a specialist long-term community neuro-rehabilitation service for men, which also offers a home for life. All packages of care are tailored to each service user's needs and are reviewed regularly to ensure wants, desires and aspirations are being met.

Ethos

- The service aims to encourage and empower individuals to realise their potential.
- It is committed to providing opportunities for social inclusion, community participation, and enabling development of life skills and relationships.

Costs

- Basic fee is £2,634.71 per week. This is inclusive of access to a multi-disciplinary team, and includes an annual holiday for each service user.
- Increased fees are on an assessment basis and are usually for increased staffing levels.

Clientele

- This service has 14 ensuite bedrooms and currently accommodates males only.
- Assessments aim to identify the complexities of each individual to ensure the home can meet their requirements and maintain their functional abilities.
- The comprehensive assessment process will include (where necessary) input from a multi-disciplinary team.

Location

- The home is situated in a residential area in Kingsthorpe, Northampton, NN2 7AA.
- There are a variety of local amenities including cafes, restaurants, supermarkets, banks etc.
- The main town centre, it is a short distance away easily accessible by public transport or the home's own transport.
- The home's location also benefits from being close to several country parks which include Salcey Forest, Bradlaugh Fields, Irchester Country Park and Brixworth Country Park.

Family Accommodation

- There are no facilities for families to stop overnight.
- There are a large number of local hotels.
- Staff can assist in finding suitable accommodation if required.

Family dining facilities

- Family members are more than welcome to join service users for their meals. Light refreshments are available for visitors at any time.

Ranges of care provided

- The home employs and consults with a multi-disciplinary team, these advising and supporting the high ratio of care staff.
- This enables the home to successfully manage behaviours which challenge, resulting from Acquired Brain Injury.
- The multi-disciplinary team consists of Neuro specialists:
 - Consultant Neuropsychiatrist
 - Consultant Clinical Psychologist and Assistant Psychologists
 - Neuro Physiotherapist
 - Occupational Therapist

Service User involvement

- Regular house meetings are held for service users to have open discussions as a group.
- Individual satisfaction questionnaires are carried out annually. All service users are actively encouraged and supported to express their aspirations, wants and needs.
- The home operates a pro-active key worker system that encourages and prompts individuals to exercise their right to choose and inclusion in all aspects of their daily life.

Rehabilitation schedules, social activities and activities of daily living

- All plans are formulated taking into account individuals' wishes.
- Activities are varied to suit individual preferences and a diverse range of functional ability.
- All service users are encouraged to choose and suggest activities that they particularly want to participate in.
- Activities of daily living are planned so that each individual benefits from either social inclusion or community participation.

Clothing and Laundry

- Service users are actively encouraged and supported to purchase clothing of their choice.
- There is a laundry room, which service users are able to use with staff support, depending on functional ability and assessed risk.

Mealtimes, Diet and choice

- Menus are devised through individual choices, medical needs, cultural needs and nutritional need.
- The ethos is to shop and prepare fresh products daily.
- Service users are encouraged to access the kitchen with staff support depending on functional ability and risk assessments.
- Meal times can be flexible to fit around service users' activities and preferences.

Bedrooms

- All bedrooms have ensuite facilities.
- Service users are supported to personalise their bedrooms and they can bring their own items of furniture with them if they wish.
- All bedrooms have locks on the doors.
- Service users can have keys to their bedrooms dependant on cognitive ability and functional ability.

Access

- The home is wheelchair accessible both at the front and rear. There are ground floor bedrooms.
- Corridors and doorways accommodate wheelchairs and walking aids.

GP/Medical Cover

- All service users are registered with local General Practitioners who are experienced and competent in supporting service users.
- Out of hours NHS provision is accessed on a needs basis.
- Specialist NHS services can be accessed, i.e. District Nurses, Diabetic Nurses, Epilepsy Nurses, etc.

Staff training

- All staff including care staff, administration staff and maintenance staff attend in-house training. Training covers a variety of topics.
- If extra training needs are identified for specific reasons, these will be assessed.

Fire safety and evacuation plan

- All fire systems are checked weekly and recorded accordingly.
- All service users have a PEEP (Personal Emergency Evacuation Plan).
- Staff are reminded of the fire procedure in their supervisions and have annual fire training.
- Regular fire drills are carried out for both service users and staff.

Management team contact details

- 144 Boughton Green Road is part of Richardson Care. The organisation was founded in 1989 and is still an independent family-run business.
- It provides a care pathway for adults with acquired brain injury, which also includes an ABI assessment and complex diagnosis unit and a rehabilitation and transitional service.
- There are two further homes for adults with learning disabilities and complex needs.

Transport

- The home has two vehicles, one of which is adapted to hold a wheelchair.
- The home can also use vehicles from the other homes within the organisation.
- Service users are encouraged to use public transport, with support from staff, as part of development of life skills.