



the brain injury association  
preston and chorley

## Keep In Touch

**RESTRICTIONS DUE TO THE  
CORONAVIRUS OUTBREAK HAVE  
AFFECTED OUR SERVICES TO  
ADULTS WITH ACQUIRED BRAIN  
INJURY AND AFTER A MAJOR  
TRAUMA INJURY.**

The Keep in Touch project has  
been started to provide regular  
contact with clients  
and their families



### **What the project provides:**

- Regular weekly contact with Headway Preston and Chorley.
- Listen to concerns and give appropriate advice.
- Reassure clients who might be worried about becoming unwell and to advise them of what to do if they have any symptoms.
- Prevent isolation, negative thoughts and low mood.
- Assist people to establish a home routine.
- Virtual welfare benefits assistance.
- Assist clients to obtain information from other organisations (assisted signposting).

### **How are delivering Keep In Touch**

- An initial first call to establish whether clients would like to receive regular welfare calls and communication from HWPC.
- Set up a day/time to call the person and set out the reason for the call.
- Offer alternative methods of contact i.e. email, text, What's App, Skype

NEURO: Telephone or text **07583637197 or 07557123493**

Email: [laura@headwayprestonandchorley.org.uk](mailto:laura@headwayprestonandchorley.org.uk)

MAJOR TRAUMA: Telephone or text 07808648733

Email: [Kayleigh@headwayprestonandchorley.org.uk](mailto:Kayleigh@headwayprestonandchorley.org.uk)

**[www.headwayprestonandchorley.org.uk](http://www.headwayprestonandchorley.org.uk)**

Headway Preston & Chorley is a Charitable Company Limited by Guarantee  
Company Number 7669175 and Registered Charity Number 1144388



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