

Headway Approved Provider

Appendix:

Further Information about Agricola House, Voyage Care, Bury, Manchester

Focus of Facility:

To support individuals to regain their physical, social, cognitive and independent living skills post injury. Supporting people to rebuild their self-esteem and social networks, as well as life skills.

Ethos: Empower, Together, Honest, Outstanding, Supportive

- Empowering people to live the life they want to lead as well as respecting their choices and putting others first.
- Together we listen engage and collaborate, creative co-production and share meaningful experiences. We encourage honest speech and the ability to speak openly, encouraging each other to build mutual trust with the people we support.
- Outstanding unrivalled expertise and working to get exceptional outcomes by removing barriers to success and being leaders in quality. We support and encourage people to reach their potential and always treat people with dignity.
- Our support is based on rehabilitation techniques which aim to increase independence, progress is monitored closely using goal attainment scaling, this provides motivation for the individual. Our support plans are created by working with the individual and those close to them to meet their personal goals and needs.

Costs (per week):

- The cost per week differs for each individual due to each persons support needs and requirements.

Clientele:

- Individuals who would benefit from increasing their independence in a supported community setting.

Location:

- Our service is in Tottington in Bury, we have good transport links to Manchester city centre, Oldham, Bury town centre, Bolton and other surrounding areas.

Family Accommodation:

- Partners can stay at the service over night, double bed / bed settee's can be facilitated where appropriate.

Family Dining Facilities:

- There is a separate dining room with a practice kitchen that can be used for meals with partners or family.

Range of Cares Provided:

- Neuro speech and language therapy, Neuro physiotherapy, Neuro occupational therapy, Neuropsychology, Neuropsychiatry, behavioural therapy and counselling are available as required.
- Programmes will be carefully designed and integrated in to each person's daily routine.

Service User Involvement:

- Each person we support is fully involved in their support plan and in the daily running of the service.

Rehabilitation Schedules, Social Activities, and Activities of Daily Living:

- Personalised structured daily and weekly routines
- Therapy programmes are integrated in daily functional activities
- Training kitchen, accessible laundry and OT to develop daily living skills
- Educational, vocational and voluntary opportunities
- Concerts, Theatre, Art galleries, Museums and cinema
- Shopping and visiting local places of interest
- Accessible library services
- Pet therapy
- Gardening
- Horse riding
- Music lessons
- Swimming
- Holidays and day trips
- Social groups
- Computer access
- Activities tailored to individuals' choices and preferences

Clothing and Laundry:

- There is a large laundry room which is accessible for wheelchair users. People living at the service are encouraged to do their own laundry from staff to promote independence.

Mealtimes:

- The dining room has space for everyone to eat together if they wish, or individuals are able to eat separately if they prefer.
- Mealtimes are flexible to work around individuals' activities.

Diet and Choice:

- Everyone can choose their own meals and be involved in writing menus.
- Individual menus can be developed and tailored to individuals' preferences to encourage as much independence as we can.
- We cater to special dietary requirements and cultural needs.

Bedrooms:

- Each bedroom can be decorated to the individual's preference.
- Each bedroom has its own level access en-suite facilities.

Access:

- The service is purpose built and the house and garden are fully wheelchair accessible.
- Ceiling tracking is available if needed.
- The service has a lift to access the second floor.
- All rooms are level access and corridors are wide.

GP / Medical Cover:

- Two GP surgeries are nearby who have experience of providing care to people with an acquired brain injury.
- Individuals can choose from local GP's.

Staff Training:

- All staff are trained in acquired brain injury.
- Bespoke training is developed for specific programmes and specific individual needs.
- Core training programmes include Care principles, needs of service users, attitudes and values, food hygiene, health and safety, safeguarding adults, anti-discriminatory practice, fire safety, medication, manual handling, person centred planning, suicide/self-harm awareness.
- Specialist training programmes include introduction to ABI, bespoke training on therapy goals, gas goal training and gas goal planning, mental health training, alcohol and substance misuse training, ABI cognitive behavioural training, sex and sexuality training, communications, NCI (nonviolent crisis intervention also known as MAPA), Epilepsy training, Diabetes training, PEG training, Catheter training, Tissue viability management.

Fire Safety and Evacuation Planning:

- We have individual personal evacuation emergency plans
- We have an emergency evacuation procedure.
- We have fire drills and scenarios.
- We complete fire safety checks daily.
- We have a fire grab bag and business continuity plan in events of emergencies.

Management Team:

- We have a service manager and deputy manager as well as a senior staff members who overlook our support workers.

Service User Contact Details:

- All personal details are held securely following GDPR.

Transport:

- We are close by to public transport routes such as bus, taxi services and tram/train services.
- We can arrange hospital transport for when required.
- We have our own house vehicle which insured drivers can use to transport individuals, this vehicle is wheelchair accessible.